



# Effective Problem Solving

## ***Training Program Overview***

Two key goals of problem solving are to find the root causes of actual and/or potential problems and to develop permanent solutions. In this 1-day workshop, participants will learn how to use the basic tools and methods of problem solving in order to develop and implement solutions that are accepted, efficient, and effective. This “hands-on” workshop is perfect for the novice or for those desiring an invigorating refresher.

## ***You Will Learn How To***

- *Choose the problem solving method best suited to your situation.*
- *Identify and prioritize problems*
- *Create meaningful problem statements.*
- *Find the true root causes of problems.*
- *Identify tools for developing solutions.*
- *Evaluate costs and benefits of potential solutions.*
- *Develop an action plan for implementing solutions and communicate the solutions and plan to other in your organization.*
- *Evaluate effectiveness and suitability of implemented solutions.*

## ***Program Duration***

This program will take 8-hours to complete.

## ***Program Prerequisites***

There are no prerequisites required for this training program

## ***Training Program Fees***

ETI Group can present this training program at your facility. Your cost, including workbooks for up to twelve people is \$2,500. Travel and lodging will be invoiced at cost. Additional participants in this workshop, up to a maximum of twenty people, will cost \$60 per person to cover the cost of the additional training materials. For more information please contact ETI Group.