



# Problem Solving for Effective CAPA

## *Training Program Overview*

Two key goals of a quality management system are to find the root causes of actual and/or potential problems and to develop permanent solutions. In this 1-day workshop you will learn how to use tools and methods of problem solving in order to develop and implement solutions that are accepted, efficient, and effective. This workshop will also examine best practice CAPA systems that will provide you with thoughts and ideas on how to improve the performance of your current system. This workshop is perfect for the novice or for those desiring an invigorating refresher.

## *You Will Learn How To*

- *Differentiate between corrective and preventive action*
- *Perform risk assessment effectively*
- *Identify and prioritize problems and create meaningful problem statements.*
- *Choose the problem solving method best suited to your situation*
- *Use tools to investigate true root causes of problems and to evaluate and prioritize solutions*
- *Use tools to evaluate feasibility and benefits of potential solutions.*
- *Develop successful implementation plans*
- *Evaluate effectiveness, suitability and adaptability of implemented solutions/corrective action*

## *Course Duration*

This course will take 1-day (8-hours) to complete

## *Course Prerequisites*

This course will take 1-day (8-hours) to complete

## *Program Fees*

ETI Group can present this training program at your facility. Your cost is \$375.00 per person including workbooks for up to ten people. Travel and lodging will be invoiced at cost. Additional participants in this workshop, up to a maximum of twenty people, For more information please contact ETI Group.