



# ISO 9001:2015/AS9100D

## Instructor-Led, Online Internal Auditor Training

*November 12, 16, 17, 23, and 24, 2020 (8:00am – 12:30pm)*

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### Course Outline:

To successfully implement and maintain a Quality Management System a company must have an Internal Audit process and use trained auditors to perform the audits. Internal auditors are also a key element in quality system improvement. This workshop will be presented in a series of five instructor-led, online training sessions and teaches auditing to both the ISO 9001:2015 and AS9100D standards (**the AS9100D standard includes ISO 9001:2015 in its entirety**) and places a strong emphasis on promoting employee participation in the improvement process.

### How You Will Benefit:

By the end of this workshop, you will be able to:

- *Describe the goals and benefits of an internal audit*
- *Determine the requirements and plan an ISO 9001:2015 and/or AS9100 Rev D internal audit*
- *Develop an ISO 9001:2015 and/or AS9100 Rev D internal audit guide list*
- *Perform an internal audit, including how to:*
  - *audit against ISO 9001:2015 and/or AS9100 Rev D requirements that are less prescriptive and where audit evidence may be difficult to obtain*
  - *audit requirements that are more strategic in nature, such as top management leadership and commitment, organization context, risk management and organizational knowledge*
- *Identify nonconformity to requirements during an audit*
- *Report on an audit and follow up on corrective actions taken in response to audit findings*
- *Describe the actions necessary for maintaining a successful and compliant audit program*

### Who Should Attend:

People tasked with performing internal audits to the ISO 9001:2015 and/or AS9100D Standards.

### Course Prerequisites:

A basic understanding of ISO 9001:2015 and/or AS9100D and your company's Quality Management System would be beneficial but not essential to attend this course. A computer with Internet capabilities is required.

### Course Instructor:

**Bethany Quillinan** has 20 years of experience in Process Management and Improvement, specializing in Quality Management Systems and Statistical Methods. Bethany has assisted many organizations improve bottom-line performance. Her clients include Multnomah County, Freightliner Corporation, Hewlett Packard, Kaiser Permanente, and Leupold & Stevens. An accomplished trainer and training course developer, Bethany holds a BS in Ceramic Engineering, an MA in Whole Systems Design for Organizational Systems Renewal, has passed the examination for Certified Lead Auditor, and is a Lean Six Sigma Black Belt

### Course Fees

Your cost for this instructor-led, online training workshop, including a comprehensive digital workbook and handouts is \$645 per person.

**For more information or to reserve your place, please contact ETI  
Group Tel: 360-861-2188 or 503-484-5979  
Email: [info@etigroupusa.com](mailto:info@etigroupusa.com) – Website: [www.etigroupusa.com](http://www.etigroupusa.com)**