



## ISO 9001:2015/AS9100D

### Instructor Led Online Internal Auditor Training

*July 14, July 16, July 21 and July 23, 2020 (8:30am – 12:30pm)*

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#### Course Outline:

To successfully implement and maintain a quality management system a company must have an Internal Audit process and use trained auditors to perform the audits. Internal auditors are also a key element in quality system improvement. This 4-day duration workshop broken into 4 hour segments, teaches auditing to both the ISO 9001:2015 and AS9100D standards (**the AS9100D standard includes ISO 9001:2015 in its entirety**) and places a strong emphasis on promoting employee participation in the improvement process.

#### How You Will Benefit:

By the end of this workshop, you will be able to:

- *Describe the goals and benefits of an internal audit*
- *Determine the requirements and plan an ISO 9001:2015 and/or AS9100 Rev D internal audit*
- *Develop an ISO 9001:2015 and/or AS9100 Rev D internal audit guide list*
- *Perform an internal audit, including how to:*
  - *audit against ISO 9001:2015 and/or AS9100 Rev D requirements that are less prescriptive and where audit evidence may be difficult to obtain*
  - *audit requirements that are more strategic in nature, such as top management leadership and commitment, organization context, risk management and organizational knowledge*
- *Identify nonconformity to requirements during an audit*
- *Report on an audit and follow up on corrective actions taken in response to audit findings*
- *Describe the actions necessary for maintaining a successful and compliant audit program*

#### Who Should Attend:

People tasked with performing internal audits to the ISO 9001:2015 and/or AS9100D Standards.

#### Course Prerequisites:

A basic understanding of ISO 9001:2015 and/or AS9100D and your organization's Quality Management System would be beneficial but not essential to attend this course. A computer with Internet capabilities.

#### Course Instructor:

**Bethany Quillinan** has 20 years of experience in Process Management and Improvement, currently specializing in statistical methods and ISO 9000. Bethany has assisted many organizations improve bottom-line performance. Clients include Multnomah County, Freightliner Corporation, Hewlett Packard, Kaiser Permanente and Leupold & Stevens. An accomplished trainer and training course developer, Bethany holds a BS in Ceramic Engineering, an MA in Whole Systems Design for Organizational Systems Renewal, has passed the examination for Certified ISO 9001 Lead Auditor and is a Six Sigma Black Belt

#### Course Fees

Your cost for this 4-day synchronous online workshop, including a comprehensive digital workbook and handouts is \$645 per person.

**For more information or to reserve your place, please contact ETI**

**Group Tel: 360-861-2188 or 503-484-5979**

**Email: [info@etigroupusa.com](mailto:info@etigroupusa.com) – Website: [www.etigroupusa.com](http://www.etigroupusa.com)**