



Internal Auditing Support Services *for*

ISO 9001:2015

AS9100D

ISO 13485:2016

IATF 16949:2016

ISO 14001:2015

ISO 45001:2018

EHS Compliance

Internal audits are a key function of every Management System but performing them effectively and on-time can be challenging.

Effective internal audits ensure your company is compliant with all applicable requirements, they also push your organization to improve performance.

Performing Internal Audits...

...Just Got a Lot Easier



ETI Group Internal Auditing Services offer a solution for organizations that are sometimes challenged to perform effective Internal Audits using internal resources. A qualified and experienced ETI Group auditor will:

- ✓ *Perform an internal audit per your Management System's documented process to determine adequacy, effectiveness, and conformance with all applicable requirements.*
- ✓ *Review your procedures against the applicable requirements of the Standard(s) to assess whether the full intent of the requirement is met.*
- ✓ *Review previous audit records and applicable Corrective and Preventive Action requests to enable follow-up of previous action commitments.*
- ✓ *Conduct employee interviews and review associated data and records. Objective evidence gathered in the audit will be collected using sound representative sampling techniques.*
- ✓ *Identify non-conformances, along with potential risks and recommend preventive actions and opportunities to improve performance of your Management System and operations.*
- ✓ *Provide a detailed internal audit report for your company to maintain as a record and as input to Management Review.*
- ✓ **Pandemic Contingency Actions:** *While the Stay at Home Orders are in effect, your audits can be conducted remotely or onsite with the necessary safety precautions.*

Why Outsource Your Internal Audits



ETI Group currently performs internal audits for thirty-two Northwest-based Companies. A few of their reasons for outsourcing their internal audits are:

- Our internal audits are behind schedule
- In-house auditors can't be spared from their regular work assignments
- Outsourcing audits is more time and cost effective than continually training internal auditors to the changing requirements
- They provide a fresh set of eyes that are objective and unbiased
- They provide professionally written and timely reports
- Management gives greater attention to an outside auditor, especially when there are sensitive issues that an inside auditor may be hesitant to address
- A better internal response and acceptance of audit findings
- They provide more content, findings, and opportunities for improvement.
- ETI Group auditors have:
 - ✓ In depth knowledge of the standard's requirements,
 - ✓ Experience in the field and able to share best practices,
 - ✓ Understanding of the process approach and risk-based thinking
 - ✓ The ability to provide consulting while auditing
 - ✓ Compliance with ISO 19011 on auditing management systems



Who is ETI Group?

Based in the Pacific Northwest, ETI Group helps organizations get better at what they do. To date, our team of specialists have:

- ✓ Conducted more than 1,000 Management System audits and assessments
- ✓ Guided 650 companies through the complete Management System implementation process — all passed their certification audits at the first attempt.
- ✓ Trained more than 400,000 people in the tools and methods of Performance Improvement.

Don't take our word for it, see what our clients have to say!

ETI Group's Internal Auditing support program provides a "common sense" approach that has helped ISO 9001 be very effective for our company.

Peter Fordyce, Boart Longyear

We have been using ETI Group Internal Auditing Services for over 5 years. They have been very instrumental in improving our Quality System and a great help in passing registrar audits with fewer findings. I would recommend ETI to anyone looking for external help to meet their internal auditing needs.

Peter Hayden, Systima Technologies

ETI Group's auditing support program has improved the effectiveness of our Management System and its impact on our business results.

Jack Vilendre, C.H. Perrott, Inc.

We have been working with ETI Group for almost two decades and have found their services a vital addition to our business. They have provided the external input to help us stay current with ever-changing requirements and to continually improve our QMS. We have also saved time and money by having ETI Group perform our internal audits. I would recommend them as a resource to perform your internal audits and to help continually improve performance of your QMS.

Jamie Sprague, A-1 Precision, Inc.

To see how we can support your company's internal audits, please contact:

ETI Group: Tel: 503-484-5979 or 360-681-2188 or Email: info@etigroupusa.com