



## **ISO 9001:2015/AS9100D Internal Auditor Training *Portland*** ***Airport Holiday Inn, February 25-26, 2020 (8:00am – 5:00pm)***

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### **Course Outline:**

To successfully implement and maintain a quality management system a company must have an Internal Audit process and use trained auditors to perform the audits. Internal auditors are also a key element in quality system improvement. This two-day duration workshop teaches auditing to both the ISO 9001:2015 and AS9100D standards (**the AS9100D standard includes ISO 9001:2015 in its entirety**) and places a strong emphasis on promoting employee participation in the improvement process.

### **How You Will Benefit:**

By the end of this workshop, you will be able to:

- *Describe the goals and benefits of an internal audit*
- *Determine the requirements and plan an ISO 9001:2015 and/or AS9100 Rev D internal audit*
- *Develop an ISO 9001:2015 and/or AS9100 Rev D internal audit guide list*
- *Perform an internal audit, including how to:*
  - *audit against ISO 9001:2015 and/or AS9100 Rev D requirements that are less prescriptive and where audit evidence may be difficult to obtain*
  - *audit requirements that are more strategic in nature, such as top management leadership and commitment, organization context, risk management and organizational knowledge*
- *Identify nonconformity to requirements during an audit*
- *Report on an audit and follow up on corrective actions taken in response to audit findings*
- *Describe the actions necessary for maintaining a successful and compliant audit program*

### **Who Should Attend:**

People tasked with performing internal audits to the ISO 9001:2015 and/or AS9100D Standards.

### **Course Prerequisites:**

A basic understanding of ISO 9001:2015 and/or AS9100D and your organization's Quality Management System would be beneficial but not essential to attend this course.

### **Course Instructor:**

**Susan Knowles-Berry** has 15 years of experience implementing, maintaining, auditing and improving Quality and Environmental Management Systems based on ISO 9001, AS9100 and ISO 14001. Prior to joining ETI Group, Susan was General Manager and Quality Manager for L & E Tubing responsible for managing the company's AS9100 / ISO 9001 Quality Management, Financial, and Operational Systems Susan's ETI Group clients include Big Bend College, Fujimi Corporation, Micropump, P & A MetalFab and SolarWorld USA. She is an ASQ Six Sigma Black Belt, a Certified Quality Engineer, a Certified Quality Auditor, and a Certified Professional Environmental Compliance Auditor. She has BA in Anthropology from the University of Missouri, an MBA from the University of Texas, and an MA and Ph.D. in Anthropology from Tulane University.

### **Course Fees**

Your cost for this two-day workshop, including a comprehensive workbook, handouts, lunches and refreshments is \$645 per person.

**For more information or to reserve your place, please contact ETI  
Group Tel: 360-861-2188 or 503-484-5979  
Email: [info@etigroupusa.com](mailto:info@etigroupusa.com) – Website: [www.etigroupusa.com](http://www.etigroupusa.com)**