



ISO 9001:2015 Internal Auditor Workshop

Course Outline:

To successfully implement and maintain a quality management system, a company must have an Internal Audit process and use trained auditors to perform the audits. Internal auditors are also a key element in quality system improvement. This workshop teaches auditing to the ISO 9001:2015 Standard and places a strong emphasis on promoting employee participation in the improvement process.

How You Will Benefit:

By the end of this workshop, you will be able to:

- *Describe the goals of an internal audit*
- *State the benefits of internal auditing*
- *Determine the requirements and plan an ISO 9001:2015 internal audit*
- *Develop an ISO 9001:2015 internal audit guide list*
- *Perform an internal audit, including how to:*
 - *audit against ISO 9001:2015 requirements that are less prescriptive and where audit evidence may be difficult to obtain*
 - *audit requirements that are more strategic in nature, such as top management leadership and commitment, organization context, risk management and organizational knowledge*
- *Identify nonconformity to requirements during an audit*
- *Report on an audit and follow up on corrective actions taken in response to audit findings*
- *Describe the actions necessary for maintaining a successful and compliant audit program*

Who Should Attend:

People tasked with performing internal audits to the ISO 9001:2015 Standard

Course Prerequisites:

A basic understanding of ISO 9001:2015 and/or your organization's Quality Management System would be beneficial but not essential to attend this course.

Course Duration:

This course will take 2-days (16-hours) to complete.

Course Fees:

Your cost to present this two-day training course at your facility, including a comprehensive workbook and handouts is \$395 per person with a minimum of ten people in the class.

For more information, please contact ETI Group

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