ISO 9001:2015/AS9100D Internal Auditor Training

December 2–3 & December 9–10, 2026 (8:00am – 2:00pm each day)

Course Outline

To effectively implement and sustain a Quality Management System (QMS), organizations must establish a robust Internal Audit process supported by trained and competent auditors. Internal auditors play a critical role not only in ensuring compliance, but also in driving continual improvement across the organization.

This workshop is delivered as a series of four instructor-led, online training sessions. It provides comprehensive instruction on conducting internal audits to the ISO 9001:2015 and AS9100 Rev D standards (AS9100 Rev D fully incorporates ISO 9001:2015 requirements). The course places strong emphasis on auditor competence, objective evaluation, and employee engagement in the improvement process.

How You Will Benefit

By the end of this workshop, participants will be able to:

- Explain the purpose, goals, and value of an effective internal audit program
- Identify applicable requirements and plan an internal audit to ISO 9001:2015 and/or AS9100 Rev D
- Develop a structured internal audit checklist or guide
- Identify and document nonconformities during an audit
- Prepare audit reports and follow up on corrective actions
- Describe the key elements required to maintain a compliant and effective audit program
- Conduct internal audits, including how to:
    - Audit less-prescriptive requirements where objective evidence may be difficult to obtain
    - Audit strategic and system-level requirements such as leadership commitment, organizational context, risk management, and organizational knowledge

Who Should Attend

This course is intended for individuals responsible for conducting internal audits to the ISO 9001:2015 and/or AS9100 Rev D standards.

Course Prerequisites

A basic understanding of ISO 9001:2015, AS9100 Rev D, and your organization’s Quality Management System is recommended but not required. Participants must have access to a computer with reliable Internet connectivity.

Course Instructor:

Susan Knowles-Berry has more than 10 years of experience implementing, maintaining and improving Quality, Environmental, and OSHA Management Systems based on ISO 9001, AS9100, ISO 14001, and OHSAS 18001. She is an ASQ Six Sigma Black Belt, Certified Quality Engineer, Certified Quality Auditor, and a Certified Professional Environmental Compliance Auditor. She has BA in Anthropology from the University of Missouri, an MBA from the University of Texas, and an MA and Ph.D. in Anthropology form Tulane University.

For more information or to reserve your place, please contact ETI Group

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