



Root Cause Analysis and Corrective Action

October 5-6, 2026 (8:00am – 12:30pm)

Overview:

Two key goals of a Quality Management System are to find the root causes of both actual and potential problems and develop and implement permanent solutions that are accepted, efficient, and effective. You will learn how to use basic root cause analysis tools to find the underlying causes of problems that impact an organization's operations and profitability. You will also learn the methodology to address corrective actions. This workshop will be presented in two instructor-led, online training sessions and is perfect for the novice or for people desiring an invigorating refresher.

How You Will Benefit:

On completion of this training course you will be able to:

- ❖ *Understand the components of good corrective action.*
- ❖ *Differentiate between containment actions and root cause analysis.*
- ❖ *Prioritize root cause analysis for corrective action based on risk.*
- ❖ *Create meaningful problem statements.*
- ❖ *Select and use tools to investigate true root causes of problems.*
- ❖ *Select and use tools to evaluate and prioritize solutions to problems.*
- ❖ *Evaluate the effectiveness, suitability and adaptability of solutions implemented for corrective actions.*

Who Should Attend:

This course is for people tasked with maintaining and improving their Quality Management System and for making general improvements in their organizations performance.

Course Prerequisites:

There are no prerequisites for this course.

Instructor Bio: [Bethany Quillinan](#)

Course Fees:

Your cost for this instructor-led, on-line training workshop, including a comprehensive digital workbook and handouts is \$375.00 per person .

For more information or to reserve your place, please contact

ETI Group

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