ISO 9001:2015/AS9100D
Instructor-Led, Online Internal Auditor Training
January 21-22 and January 27-29, 2026
(8:00am – 12:30pm PST each day)

Course Outline:
To successfully implement and maintain a Quality Management System a company must have an Internal Audit process and use trained auditors to perform the audits. Internal auditors are also a key element in quality system improvement. This workshop will be presented in a series of five instructor-led, online training sessions and teaches auditing to both the ISO 9001:2015 and AS9100D standards (**the AS9100D standard includes ISO 9001:2015 in its entirety**) and places a strong emphasis on promoting employee participation in the improvement process.

How You Will Benefit:
By the end of this workshop, you will be able to:
- *Describe the goals and benefits of an internal audit*
- *Determine the requirements and plan an ISO 9001:2015 and/or AS9100 Rev D internal audit*
- *Develop an ISO 9001:2015 and/or AS9100 Rev D internal audit guide list*
- *Perform an internal audit, including how to:*
  - *audit against ISO 9001:2015 and/or AS9100 Rev D requirements that are less prescriptive and where audit evidence may be difficult to obtain*
  - *audit requirements that are more strategic in nature, such as top management leadership and commitment, organization context, risk management and organizational knowledge*
- *Identify nonconformity to requirements during an audit*
- *Report on an audit and follow up on corrective actions taken in response to audit findings*
- *Describe the actions necessary for maintaining a successful and compliant audit program*

Who Should Attend:
People tasked with performing internal audits to the ISO 9001:2015 and/or AS9100D Standards.

Course Prerequisites:
A basic understanding of ISO 9001:2015 and/or AS9100D and your company's Quality Management System would be beneficial but not essential to attend this course. A computer with Internet capabilities is required.

Course Instructor:
Susan Knowles-Berry has more than 10 years of experience implementing, maintaining and improving Quality, Environmental, and OSHA Management Systems based on ISO 9001, AS9100, ISO 14001, and OHSAS 18001. She is an ASQ Six Sigma Black Belt, Certified Quality Engineer, Certified Quality Auditor, and a Certified Professional Environmental Compliance Auditor. She has BA in Anthropology from the University of Missouri, an MBA from the University of Texas, and an MA and Ph.D. in Anthropology form Tulane University.

Course Fees:
Your cost for this instructor-led, online training workshop, including a comprehensive digital workbook, handouts and certificate of completion is $645 per person.

For more information or to reserve your place, please contact ETI Group

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