

CASE STUDY ANSWERS – SUMMARY

#	Case	Nonconformity	AS9100	Rating
BB-001	1, 7	Nonconforming product tags not used per procedure	8.7	Minor
BB-002	3	Internal audit system ineffective: <ul style="list-style-type: none"> ▪ Not performing all planned audits ▪ Missing audit records ▪ Lack of auditor impartiality ▪ Response to corrective action requests not without undue delay 	9.2, 10.2.1	Major
BB-003	4	Lack of closed-loop supplier evaluation	8.4.1	Major
BB-004	4	PO's not approved per Procedure	5.3	Minor
BB-005	5	Obsolete Work Instructions in use	7.5.3	Minor
BB-006	6	Quality Policy & Objectives not effectively communicated	7.3	Minor
BB-007	6	Obsolete Work Instructions in use	7.5.3	Minor
BB-008	7	Contract changes not effectively communicated	8.2.4	Major
BB-009	7	Nonconforming product not reviewed per Procedure	5.3, 8.7	Major
BB-010	8	Obsolete Work Instructions in use	7.5.3	Minor
BB-011	9	Obsolete Work Instructions in use	7.5.3	Minor
BB-012	9	Review and risk assessment records for design changes not kept	8.3.6	Major
BB-013	9	Records of review/authorization of production changes not kept.	8.5.6	Major
BB-014	10	External and internal issues related to org. context and needs/expectations of relevant interested parties not monitored and reviewed.	4.1, 4.2	Major
BB-015	10	Ineffective management review process	9.3	Major
BB-016	10	Missing records of competency	7.2	Major