



For organizations looking to improve performance by reducing waste, rework, complexity and delays in their processes and system.

## Value Stream Mapping

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### *Course Overview*

Value Stream Mapping is defined as all activities required to design, create and deliver a product or service to a customer. It is a critical first step in lean transformations as it shows you where to apply lean tools and methods for maximum effect. It also helps you avoid the common mistake of “cherry-picking” individual lean tools that create “islands” of improvement with limited benefits. Participants in this “hands-on” workshop learn how to create and apply Value Stream Maps that show you how to see value, differentiate value from waste, and eliminate the sources of waste by creating accurate current-state maps and leaner future-state maps for a product or service family. On completion of this training course you will be able to:

- *Explain to others the benefits of Value-Stream Mapping (VSM)*
- *Identify major Lean concepts and sources of waste*
- *Define value-added and non-value-added in a given operation*
- *Identify opportunities to improve any process*
- *Use key symbols and incorporate metrics into a VSM*
- *Draw a “current state” VSM*
- *Draw a “future state” VSM*
- *Develop a plan for implementing the desired future state*

### *Who Should Attend*

This workshop is for operators, engineers, managers, supervisors, technical support personnel, and change agents from any organization at any point in their lean journey.

### *Course Prerequisites*

There are no prerequisites for this training course.

### *Course Duration*

This course will take 1-day (8-hours) to complete.

### *Training Course Fees*

ETI Group can present this training program at your facility. Your cost, including workbooks and handouts for up to twelve participants is \$2,500. Additional participants, up to a maximum of twenty people will cost an additional \$75 per person. Please note that this training course can also be “tailored” to meet specific learning needs of your organization. For more information please contact: