



Understanding TS 16949

Program Overview

This 1-day training program provides managers, supervisors and other key people with an introduction to the TS 16949 Automotive Standard. Participants will gain an understanding of the background and the key requirements and also learn how a TS 16949 Quality Management System works, how it can benefit your organization and how your daily job functions contribute to the overall effectiveness of the Quality System. On completion you will understand:

- The history of Quality Management Systems leading up to TS 16949
- The eight Quality Management Principles
 - *The TS 16949 Standard*
 - *Process Focus*
 - *Customer Focus*
 - *Design and Development*
 - *Purchasing*
 - *Resources and Communication*
 - *Control, Measure, and Analyze*
- The Core Quality Tools and how they relate to specific TS 16949 clauses
- Changes in focus for performing internal audits to TS 16949 requirements.
- The TS 16949 registration process.
- Your role in the organization's Quality Management System

Program Duration

This program will take 1-day (8-hours) to complete

Program Fees

ETI Group can present this training program at your facility. Your cost, including workbooks for up to twelve participants is \$2,500. Additional participants, up to a maximum of twenty people, cost \$50 per person. The training program and materials can also be “tailored” to meet any requirements unique to your company. For more information please contact ETI Group.