



# ISO/TS 16949 Internal Auditor Training

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## Course overview

To successfully implement a quality management system and achieve/maintain ISO/TS 16949 registration a company must have an Internal Quality Audit process and use trained auditors to perform the audits. Internal auditors are also a key element in quality system maintenance and improvement. This workshop teaches auditing to the ISO/TS 16949 standard and places a strong emphasis on promoting employee participation in the improvement process.

## You will learn

- *The eight Quality Management Principles*
- *The key requirements of TS 16949*
- *The Core Quality Tools and how they relate to specific TS 16949 clauses*
- *Changes in focus for performing internal audits to TS 16949 requirements.*
- *The benefits of internal auditing*
- *Requirements of an internal audit*
- *How to plan an internal audit and develop a guidelist*
- *How to perform an internal audit*
- *How to identify nonconformity to requirements during an audit*
- *How to report on an audit and follow up on corrective actions taken in response to audit findings*
- *The actions necessary for maintaining a successful audit program*

## Course prerequisites

There are no prerequisites required for this program.

## Course duration

This program will take 3 days (24-hours) to complete.

## Course fees

ETI Group can present this training program at your facility. Your cost, including workbooks for up to twelve people and travel will be \$5,250.00. Additional participants in this workshop, up to a maximum of sixteen people, will cost \$75 per person to cover the cost of the additional training materials. For more information please contact ETI Group.