



# Lean Six Sigma Leaders and Champions

## *Program Overview*

This two-day workshop introduces senior level managers to the basic Lean Six Sigma strategies, tactics and tools used to achieve breakthrough improvements in customer service, operational efficiency and profitability. Participants in this program learn the history, principles and methods of Lean Six Sigma, and how to fulfill the role of a Lean Six Sigma Champion. There are many opportunities to reinforce concepts learned in this program through a variety of breakout exercises and group discussions. Upon completion of this program, participants will be able to:

- *Explain the vision and culture of Lean Six Sigma*
- *Describe the role of a Lean Six Sigma Champion*
- *Identify and prioritize improvement opportunities by understanding the link between strategic focus areas, financial drivers, voice of the customer data and process analysis.*
- *Recognize the ‘cost of poor quality’ and how it can impact a business unit or department*
- *Interpret the various types of process improvement opportunities and improvement methodologies necessary to achieve operational excellence goals*
- *Define and scope projects using the tools and methodology of Lean Six Sigma*
- *Understand the tools and concepts of Lean Six Sigma including Kaizen, Six Sigma DMAIC and the integration of the tools and concepts of “lean” operations*

## *Who Should Attend*

This program is for company leaders responsible for producing breakthrough improvements in operational efficiency, quality, delivery, customer satisfaction and profitability. People responsible for selecting and prioritizing improvement projects, establishing and monitoring measurable objectives, and for assigning resources in support of improvement initiatives will also benefit from this program.

## *Program Duration*

This program will take two-days (16-hours) to complete.

## *Program Fees*

Your cost, including workbooks and materials for up to twelve participants is \$4,500. Additional participants, up to a maximum of sixteen people cost an additional \$125 per person. Please note that this program can also be “tailored” to meet any specific learning needs your organization may have.