



ISO 9001:2008 Briefing

Course overview

This 4 hour duration program provides management with a shared understanding of the issues and challenges of managing and working within a Quality Management System based on ISO 9001:2008. Participants will gain a basic understanding of the requirements as well as the impact on their day-to-day activities. They will also learn how to respond correctly during registrar surveillance audits.

Participants in this program will

- *Gain a basic understanding of the requirements of ISO 9001*
- *Understand the process management principals that are part of ISO 9001*
- *Learn how to manage and work within your organization's Quality Management System*
- *Understand the importance of the Internal Audit & Corrective & Preventive Action processes*
- *How to leverage your investment in ISO 9001 to maximize its value for your organization*

Course prerequisites

There are no prerequisites required for this program.

Course duration

This program will take 4-hours to complete.

Course fees

The cost to present this ½-day training course at your facility, including all materials for up to 12 people is \$1,250. Travel and lodging, if required, will be billed at cost. Please note that the training program and materials can be “tailored” to meet any requirements unique to your company, including information specific to your company's Quality Management System. For more information please contact ETI Group.